

School of Bhakti (SB) – Our cancellation and refund policy. Please read the full refund policy prior to booking):

Course Cancellations

To cancel a course booking, you must inform us, either by:

- emailing info@schoolofbhakti.com

You may only cancel a course provided you have not accessed or downloaded any course material, videos or other course content using the login ID and password received during the sign-up process.

Where you have downloaded any course materials as described above, cancellation will not be possible and we reserve the right to give up your seat on the course.

Course Refunds

Please read our refund/credit policy below carefully:

- Cancellations received up to 48 hours before the commencement of a course will receive a refund equivalent to 90% of the course fee. We reserve the right to retain 10% of the course fee to cover our administrative costs.
- Cancellations received less than 48 hours before the course start date (and less than 7 days prior a retreat/event) will not be eligible for any refund. We reserve the right to allocate your seat on the course to other devotees who may wish to join the course.
- Where we cancel a course, we will offer a full refund. You may choose to receive a full refund or a full credit to a course of the same level.

Refunded fees will be paid back to the card or bank the initial fees were paid from, or alternatively, may be transferred as a credit to another course of the same type and level. Please contact us at info@schoolofbhakti.com if you would like to transfer your refund to another course.

Some courses, such as the Bhakti Sastri course are non-refundable except under exceptional circumstances (e.g. hospitalisation, family bereavement) and the School of Bhakti will deal with these requests on a case by case basis.

Please note that it can take 7-10 days to process refunds and under certain exceptional circumstances which are beyond our control, it can take longer. We will do our utmost to communicate any delays to processing your refunds where we are aware of any such circumstances.